

KEY PROJECTS

- Apple Pay
- Zelle
- Paze

EDUCATION

University of San Francisco
(AUG 2016 - JUNE 2020)
Bachelor of Business Administration
(GPA: 3.74)

CERTIFICATIONS

- PSM 1
- Microsoft AZ-900
- IIBA Business Analyst

ACHIEVEMENTS

- Taught multiple groups about queries, dashboards, and automations in Jira
- Made software testing dashboard for the enterprise
- Most learning credits of any Scrum Master
- Managed new feature development
- Mentored employees
- Onboarded countless developers
- Initiated Paze QR Code program for POS

SKILLS

- Jira Project Administrator
- JQL Expert
- Software Project Management
- Agile Team Development
- Jira Automation
- Data Visualization
- SDLC Management

SUMMARY

I have 3 years of experience with enterprise software projects at Wells Fargo. My time was spent between the Strategy and Technology teams in the Money Movement Division, focusing on digital wallets including Apple Pay, PayPal, and Zelle, and building the new Paze digital wallet. I am an entrepreneurial person looking for a meaningful role in a new company.

WORK EXPERIENCE

Scrum Master, Wells Fargo

MAY 2021- Current (Remote/SFO/North Carolina)

- Managed Agile ceremonies for multiple global teams
- Maintained existing wallets while creating new features
- Wrote software requirements in Gherkin format
- Manual iOS Software Testing for Apple Pay, PayPal, Zelle and Paze
- Managed full-stack, cross-functional teams
- Coordinated bi-weekly software releases
- Adhered to high level PCI and ADA requirements
- Maintained a consistent UX between iOS, Android, and Web
- Gave emergency defect management assistance to teams
- Started without Jira experience and finished as a Jira SME

Founder, SwitchAdz | www.SwitchAdz.com (Remote)

MAY 2024 - Current (Remote)

- Startup company developing tool for content creators who use screen recordings on their YouTube and similar channels
- Tool is a Browser extension that seamlessly injects new ads over recorded ads in videos, bypassing ad blockers and generating new revenue streams from existing workflows
- Created promotional video, website, Figma UI design, business plans and pitch decks
- Coordinated with marketing, engineering, product, and creative

Social Media Strategist, Yuma Swap Meet

June 2020 - May 2021 (Remote)

- Full service Instagram and Facebook ad management
- Created creative content, targeted markets, and ran campaigns on the Meta Ad platform
- Wrote Microsoft VBA automation for Excel based accounting which saved time and reduced errors in monthly reporting

Teacher's Assistant, University of San Francisco

August 2020 - December 2020 (SFO)

- Taught students SQL and Project Management
- Graded assignments and exams in MySQL
- Identified and reported academic dishonesty